

2013-118-C  
253251

**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME TNCI Operating Company, LLC  
QUARTER/YEAR 3Q14 / 2014

MONTH:	July 2014	August 2014	September 2014
Number of Customer Access Lines	<u>190</u>	<u>190</u>	<u>180</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations:

Preparer's Name: Mark Lammert, CPA  
Phone and Email: 407-260-1011; mark@csilongwood.com

Mail completed form to: Office of Regulatory Staff  
Telecommunications Department  
1401 Main Street, Suite 900  
Columbia, SC 29201

(803) 737-0800